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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

Dated: 18th June, 2013
BSNL/EB-II/e-Governance/2013-14

The CGMs
All Telecom Circles/Telephone Districts/Mtce Regions/Project Circles.

Sub: Clarification on decentralization for booking of VPNoBB connections under e-Court projects

- Ref: (i) this office letter no. BSNL/BD/e-Governance/2004 dated 12.04.2007 (available on intranet)
(ii) Circular no. 111-28/06-comml (Pt-I) dated 13.04.2007 (available on intranet)
(iii) Circular no. 111-28/06-comml (Pt-I) dated 16.01.2008(available on intranet)
(iv) Circular no. 111-28/06-comml (Pt-I) dated 25.05.2007 (available on intranet)
(v)Circular no. 111-23/2009-BP-Ent dated 13.09.2010 (available on intranet)

Reference is invited to this office letter dated 12.04.2007 under reference vide which BSNL has offered 20% discount on FMC for broad band to Govt. bodies for e-governance project provided the no. of connections taken is 5000 or more.

NIC, the central agency for implementation of e-governance project vide their letter dated 20.02.2013 has intimated that implementation of VPNoBB component of e-Court may be decentralized. It has been also informed that when high courts are applying for VPNoBB, BSNL circles are refusing to provide VPNoBB informing them discount will be applicable only when it is applied through NIC.

This issue was discussed in BSNL CO and it was decided that 20% discount for VPNoBB for the e-courts under MMP will be provided by BSNL. It was further decided that circle should accept the applications from High court, District Courts and Taluka Courts for booking of the VPNoBB connections under e-court project. This was conveyed to all concerned vide this office letter no. BSNL/EB-II/e-Governance/2013-14 dated 01.05.2013 (Copy available on intranet).

However confusion still prevails over the discount/benefits to be provided under this scheme though these have already been communicated vide letter no 12.04.2007 that

Security Deposit, Installation Charges, Security deposit for modem and monthly rental for modem are waived off.

The other tariff details for VPNoBB service is as below:

S. No.	particulars	BW required	Plan	Standard Tariff in Rs p.a.	Discount 20%	Charges after Discount
1	Broad band	---	BBG 700	7000	1400	5600
2	VPNoBB	512 Kbps	VPNoBB 512	9000	1800	7200
3	Telephone line	I/C only	Sulabh	1440	----	1440

Further, a reference is invited to BSNLCO letter no. 111-23/2009-BP Ent dated 13.09.2010 which “inter-alia” states that the VPNoBB service for e-governance projects will be offered as an ‘Add On’ service on BSNL landline only to those customers who opt for a BB plan of minimum Rs 700/- per month value. This plan was withdrawn by BSNL but for the convenience of e-Gov and enterprise customers only, this plan is being restored within a week’s time. Since system itself will not able to restrict this plan for Govt bodies/courts, fields units are requested to take care that this plan is opened only for select category customers.

Sr.GM/GM(Ent.) of Telecom Circles/Telephone Districts will be nodal officers for e-Governance projects in their circles and they will liase/coordinate with NIC High court coordinators/CPC (Central Project Coordinator) from High court. In order to facilitate the expeditious provisioning of connectivity under e-Courts, Sr GM/GM Enterprise of Telecom Circles/Telecom Regions/Telecom Projects are requested to ensure strict complaine of instructions issued in this letter. Minutes of the meeting with Secretary, Justice on 16.05.2013 and reminder from Secretary Justice dated 10.06.2013 also also enclosed with this letter for reference/information.

Action may accordingly be taken by all concerned.

T. Syama Sundar

(T Syama Sundar)
DGM (EB-II)

Copy to:

1. Sr.GM(IT) BSNL CO for information.
2. IFAs of all Telecom Circles/Districts for information & necessary action.

3. Sr GM/GM (Ent.) of all Telecom circles/Telephone Districts for information & necessary action.

D.O. No. J-15018/4/2010-JR-Vol.VI

देवेन्द्र कुमार सीकरी
सचिव

DEVENDER K. SIKRI
SECRETARY



सत्यमेव जयते

भारत सरकार
विधि और न्याय मंत्रालय
न्याय विभाग

GOVERNMENT OF INDIA
MINISTRY OF LAW AND JUSTICE
DEPARTMENT OF JUSTICE

Date: June 10, 2013



Immediate.
DIR (EB)
cc: i) SGM (EB) - I.
ii) GM (CA)
14/6/2013

*Sub: Internet connectivity through BSNL under the eCourts Integrated Mission Mode Project.

Dear

This is in reference to the eCourts Integrated Mission Mode Project, wherein, the internet connectivity at the district and subordinate courts is to be provided by BSNL under the VPNoBB 700 plan, which is an eGovernance Plan.

In a meeting taken by me on May 16, 2013 with Director, BSNL, progress on the provision of internet connectivity at the courts, across the country was reviewed and discussed including issues pertaining to pending 1,800 connections, demand for security deposit, installation charges, monthly rent for modems by BSNL, and technical issues with leased lines with their escalation mechanism were brought out.

99 BSNL has assured that composite instructions to all the circle offices would be issued by May 21, 2013, directing them to waive off the installation charges, security deposit, and monthly rent for modem. I am told that BSNL has yet to write to the circle offices in this regard. As a result, there has been no progress in the internet connectivity at the courts; meanwhile we continue to receive complaints from the High Courts.

The eCourt Mission Mode Project is at a crucial stage of implementation and currently we are in the process executing the 100 day Action Plan whose timeline will expire on August 31, 2013. For achieving this plan, courts have to be connected to the National Data Centre through internet. Without the support from BSNL, it won't be possible for us to deliver this. I would request you to personally look into this matter, so that the internet connectivity at the courts is expedited by BSNL.

With regards,

Yours sincerely,

Sd/-
(D.K. Sikri)

AGM (EB-D)
Urgent action

Raj
17-06

Shri M.F. Farooqui
Secretary
Department of Telecommunications
Sanchar Bhavan
20, Ashoka Road
New Delhi.

✓ Copy to: Chairman-cum Managing Director, B.S.N.L., Bharat Sanchar Bhavan, Harish Chandra Mathur Lane, Janpath, New Delhi - 110001.

(D.K. Sikri)

No.J-15018/4/2010-JR/Vol.V(Pt.)
Government of India
Ministry of Law & Justice
(Department of Justice)



Director (Ent), BSNL
Sl. No. / Dy. No. 1547
Date 27-5-13

Jaisalmer House, 26-Mansingh Road,
New Delhi, dated the 23rd May, 2013

OFFICE MEMORANDUM

Sub: Meeting taken by Secretary (Justice) on 16th May, 2013 to discuss Internet connectivity being provided through BSNL under the e-Court Project.

Please find enclosed a copy of the minutes of the meeting taken by Secretary (Justice) on 16th May, 2013 to discuss Internet connectivity being provided through BSNL under the e-Court Project for information and necessary action.

(P.P. GUPTA)

Under Secretary to the Govt. of India

449 DGM (E-17) / 17
28/5/13

To:

1. Shri R.K. Upadhyay, CMD, BSNL, Harish Chandra Mathur Lane, Janpath, New Delhi.
2. Shri M. Moni, Director General, National Informatics Centre, CGO Complex, New Delhi.
3. Shri Talwant Singh, Member (Judicial), e-Committee, Supreme Court of India.
4. Shri CLM Reddy, Deputy Director General, National Informatics Centre, CGO Complex, Lodhi Road, New Delhi.
5. Shri H.K. Suhas, Member (Technical), e-Committee, Supreme Court of India.

27
28/5/13

~~AGM (E-B-I)~~
~~Sr. GM (E-B-II)~~

AGM (E-B-I) / am.

The progress may be submitted on priority.

Raj 28-02

AGM (E-B-I) II
AGM (E-B-I) I
progress report for point no(3), send to E-2

Handwritten notes and signatures in Hindi, including 'निदेश' and 'प्रतिवेदन'.

24/5/2013
AM (E-B-I) / am

4/6/13

Ministry of Law & Justice
Department of Justice

Minutes of the meeting taken by Secretary, Department of Justice on 16.05.2013 to discuss internet connectivity being provided through BSNL under the eCourts Mission Mode Project

The list of participants is annexed.

2. It was mentioned that BSNL has issued instructions on 1st May, 2013 to its circle officers to provide VPNoBB connections under eCourts Project at 20% discount. This was appreciated.

3. It was pointed out that circle offices of BSNL are not honouring requests of High Courts for VPNoBB connections under the BBG 700 Plan on the ground that this Plan is no longer in existence. BSNL pointed out that this Plan has been replaced by BBG 750 Plan. However, after discussions, BSNL agreed that VPNoBB connections would continue to be provided as per BBG 700 Plan for the requests made under eCourts Project. Instructions will be issued to the circle officers accordingly. It was pointed out to BSNL that some of BSNL field offices were asking High Courts for security deposit, installation charges and monthly rent for modem even though these have been waived for the eCourts Project. BSNL accepted that they would instruct circle offices not to insist on these payments. The composite instructions incorporating both the views would be issued by BSNL by 21st May, 2013.

4. Problems arising after installation of connections by BSNL, were discussed. Two cases, one in Hissar in Haryana and another in Morigaon, Assam were

pointed out where problems persist with the leased lines not working in spite of complaints having been lodged with JTO/SDEO and other local BSNL officers. BSNL informed that an escalation mechanism for dealing with complaints exists and is available on the BSNL website. It was decided that eCommittee would instruct the High Courts/District Courts to use this escalation mechanism and take the problem to higher level, if they are not resolved at the local level. BSNL, on its part would, however, develop a response mechanism at the local level so that a designated technical level officer could be contacted for connectivity related problems faced by the courts. In addition, local NIC personnel should participate in the fortnightly review meeting at the district BSNL offices and bring these problems to their notice for remedial action. In order to have a focal point at the higher level, it was decided to nominate Shri R.C. Sharma, Additional G.M. at the corporate office of BSNL as the Nodal Officer. He can be approached by NIC for taking up remedial action on problems which do not get resolved under the existing escalation mechanism.

5. As regards the VPNoBB connections installed after the decision to decentralize internet connectivity to the High Court level, NIC informed that none of the 1,800 connections to be installed after decentralization have been installed so far. In some cases, problems have arisen because appropriate request has not been made by the relevant High Courts. In other cases where the High Courts have made requests, connections have not been provided at the BSNL circle level because of lack of clarity about the applicable plan for the eCourts Project. As regards the Plan, BSNL assured that all circle offices would be apprised of the Plan by 21st May, 2013. eCommittee

was requested to instruct all High Courts to immediately send their requests for VPNoBB connections to the local BSNL circle offices.

6. The issuance of demand notes for 150 court complexes in January 2013 was discussed. NIC had asked BSNL for demand notes for 150 court complexes. However, demand notes for 16 court complexes have not been found feasible by BSNL. BSNL informed that there are problems relating to these 16 court complexes because of their locations and they will find a solution and revert back. Even for the 134 court complexes for which demand notes have been issued, NIC mentioned that although money was transferred to BSNL in February 2013, installation has been completed in only 17 court complexes. BSNL assured that they would look at the position in the balance court complexes and revert.

7. The meeting ended with the vote of thanks to the chair.

LIST OF PARTICIPANTS

S. No.	Name	Designation
Department of Justice (DoJ)		
1.	Shri D.K. Sikri	Secretary
2.	Shri Atul Kaushik	Joint Secretary – Mission Leader
National Informatics Centre (NIC)		
3.	Shri M. Moni,	Director General
4.	Shri C.L.M. Reddy	Deputy Director General
5.	Shri Shashi Bhushan	Technical Director
Members of the eCommittee of Supreme Court of India (eCommittee)		
6.	Shri Talwant Singh	Member (Judicial)
7.	Shri H.K. Suhas	Member (Technical)
Bharat Sanchar Nagam Limited (BSNL)		
8.	Shri A.N. Rai,	Director (EB)
9.	Shri P.V. Sabesan,	Sr. G.M.
10.	Shri R.K. Chaudhary	Additional G.M
